## B-500 HDBaseT Extender Firmware Update Procedure



To update the firmware for a Binary B-500 HDBaseT extender, the following procedure must be followed. In total, the procedure will only take a few minutes. For further assistance call tech support at (866) 838-5052.

## What you will need:

- A Windows PC with a serial port or a USB-to-Serial adapter
- Straight Serial Cable (unless using an adapter)
- Dip Switches on the extenders need to be set in the "down" position (DTE and Service)
- **Step 1.** Select the Batch File for the end that you are updating (UpdateRX\_2308E.bat for the RX and UpdateTX\_2308E.bat for the TX). Double-click the correct file for the product.

0x01_SnapAV_HDBaseT_230_Sink_308E.Hex	
0x01_SnapAV_HDBaseT_230_Source_308E.hex	
EpromCmd	
UpdateRX_2308E	
UpdateTX_2308E	

- **Step 2.** The CMD Window will pop up and start to update the firmware.
  - You will see confirmation of the flash being deleted.
  - Wait for the progress to reach 100%.
  - You will see "Burn Succeeded Confirmation."
  - Next you will see the program verify the firmware and again you will see progress to reach 100%.
  - Once this is complete, the program will show "Verification Succeeded!", followed by a prompt to press any key to continue.



- Step 3. Press any key to continue once the update is complete.
- Step 4. Now that the firmware has been pushed, reboot the extender for it to take effect.
- **Step 5.** Move to the opposite end and repeat steps 1 through 4.